

# Installing PIE Scanner software on Mac OS 10.12+

Step 1: Download the latest software from our website

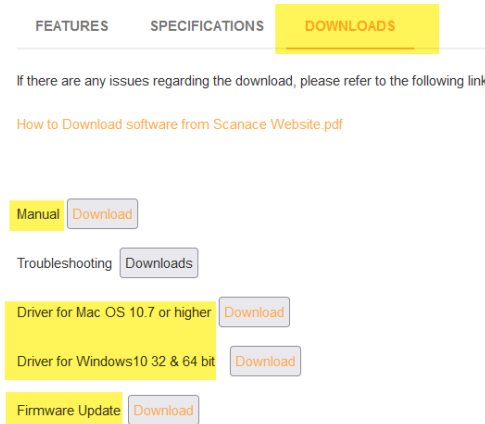
<https://www.scanace.com>

## Film Scanners

Select your scanner model from the ones pictured

Select Download section

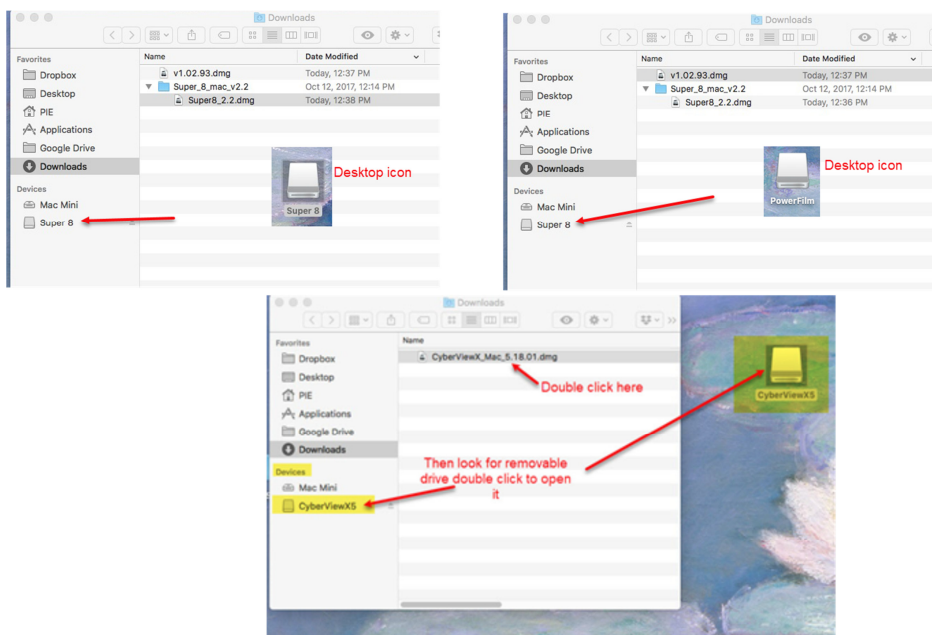
Choose files to download, should you encounter issues downloading please see [Trouble Downloading](#) document



Download the driver by clicking the download button; this will save the file into your Downloads folder

**Step 2:** Once downloaded open the Downloads folder and look for the appropriate file for your model scanner, File name examples: *PrimeFilm Series - CyberViewX\_Mac\_5.18.08.zip*  
*PowerFilm – PowerFilm\_Mac\_v1.03.05.zip*

Double click on this file, it will blink briefly then **look on your desktop or in the Devices list in the downloads folder** for a Removable CyberViewX drive icon



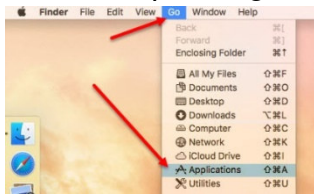
Double click to open this drive, inside there are 2 icons an app installer icon  and a shortcut to

your Applications folder

Click and drag the app installer, CyberView X, PowerFilm or Super 8+ app icon onto the Applications shortcut folder to begin the install



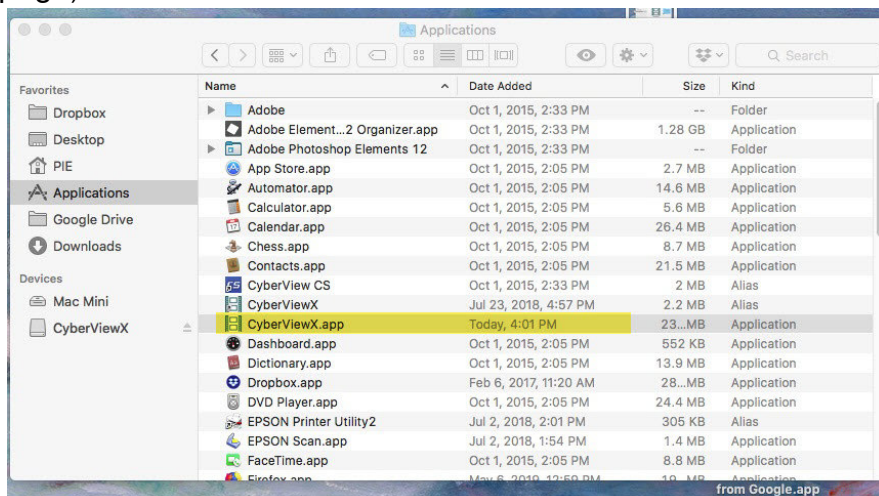
Once completed go to the Applications folder (from the Apple menu click GO - APPLICATIONS)



and locate the CyberView, PowerFilm or Super8 app icon

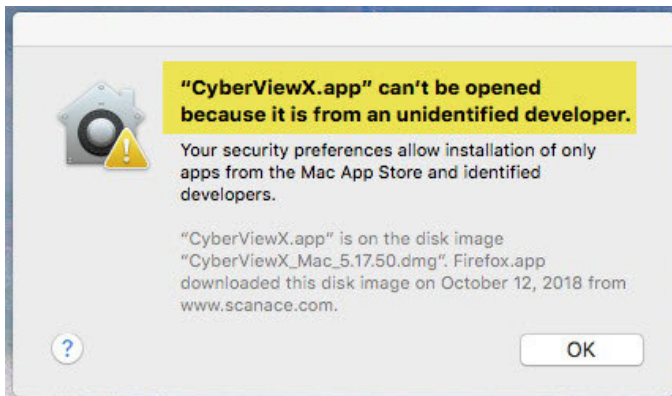
To verify it installed Next make sure the USB cable is connected and turn on your scanner, if it has been powered on while installing restart it by powering off waiting 5 seconds and then power it back on, it will take a few minutes to warm up to a solid light **WAIT** for this light before proceeding.

Power light is solid you may now open the application for scanning (for troubleshooting see next page)



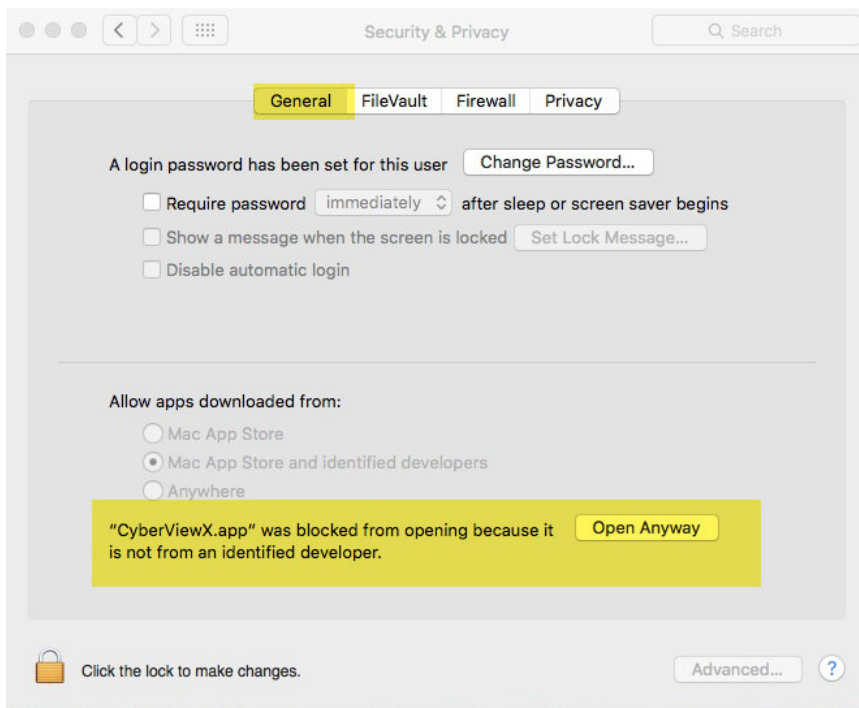
# Troubleshooting

If you receive a warning message follow the steps below



After trying to run the installer you received the above warning

Go to System Preferences (Apple icon – System Preferences- Security and privacy the General Tab, under the Allow Apps downloaded from look for the message XXXX was blocked, and click OPEN ANYWAY to allow it to run



At this point the installer should open and install, if it does not you will be required to go to Downloads again and double click the installer icon again and allow it to run then follow the steps above to proceed