## Installing PIE Scanner software on Mac OS 10.12+

Step 1: Download the latest software from our website https://www.scanace.com

Film Scanners Select your scanner model from the ones pictured Select Download section Choose files to download, should you encounter issues downloading please see <u>Trouble</u> <u>Downloading</u> document



Download the driver by clicking the download button; this will save the file into your Downloads folder **Step 2:** Once downloaded open the Downloads folder and look for the appropriate file for your model scanner, File name examples: *PrimeFilm Series* - CyberViewX\_Mac\_5.18.08.zip *PowerFilm* – PowerFilm\_Mac\_v1.03.05.zip

Double click on this file, it will blink briefly then **look on your desktop or in the** <u>Devices list in the</u> <u>downloads</u> folder for a Removable CyberViewX drive icon

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Double click to open this drive, inside there are 2 icons an app installer icon



and a shortcut to

your Applications folder

Click and drag the app installer, CyberView X, PowerFilm or Super 8+ app icon <u>onto</u> the Applications shortcut folder to begin the install

Dropbox Desktop	Click and drag the CyberView X icon onto the Applications folder shortcut icon to begin the installation		
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Once completed go to the Applications folder (from the Apple menu click GO - APPLICATIONS)

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and locate the CyberView, PowerFilm or Super8 app icon

To verify it installed Next make sure the USB cable is connected and turn on your scanner, if it has been powered on while installing restart it by powering off waiting 5 seconds and then power it back on, it will take a few minutes to warm up to a solid light **WAIT** for this light before proceeding.

Power light is solid you may now open the application for scanning (for troubleshooting see next page)

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	Contacts.app	Oct 1, 2015, 2:05 PM	21.5 MB	Application				
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🖨 Mac Mini	CyberViewX	Jul 23, 2018, 4:57 PM	2.2 MB	Alias				
CyberViewX	CyberViewX.app	Today, 4:01 PM	23MB	Application				
	Dashboard.app	Oct 1, 2015, 2:05 PM	552 KB	Application				
	Dictionary.app	Oct 1, 2015, 2:05 PM	13.9 MB	Application				
	Dropbox.app	Feb 6, 2017, 11:20 AM	28MB	Application				
	DVD Player.app	Oct 1, 2015, 2:05 PM	24.4 MB	Application				
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## Troubleshooting

If you receive a warning message follow the steps below



After trying to run the installer you received the above warning

Go to System Preferences (Apple icon – System Preferences- Security and privacy the General Tab, under the Allow Apps downloaded from look for the message XXXX was blocked, and click OPEN ANYWAY to allow it to run



At this point the installer should open and install, if it does not you will be required to go to Downloads again and double click the installer icon again and allow it to run then follow the steps above to proceed