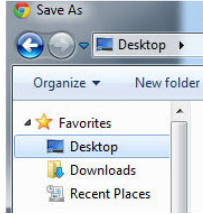


Updating the firmware of your scanner

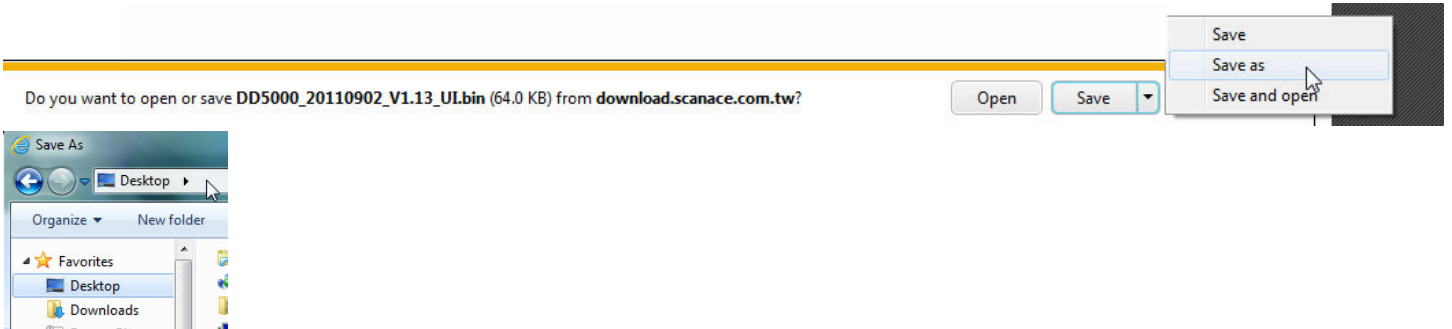
1. Download the firmware update for your model from, www.scanace.com Select the appropriate model and download for your model scanner

Save this firmware file to your computer, click the link for your model scanner [pictured] **(PC users) SAVE** the file to your **DESKTOP**

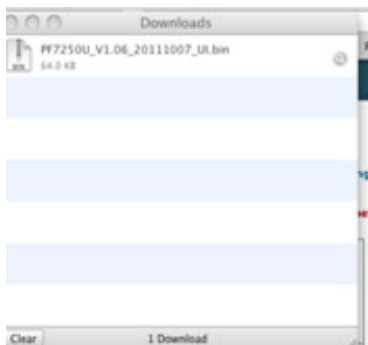


Google Chrome **Save As** Window – Select **Desktop**

MS Internet Explorer **Save As** Window (bottom of IE 9 screen) File name will vary by model



(MAC users) it will automatically go to your Downloads folder

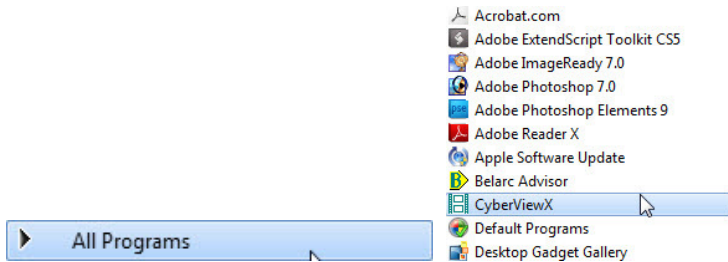


2. Once the Firmware file has been downloaded to your computer (PC to Desktop, Mac to Downloads)

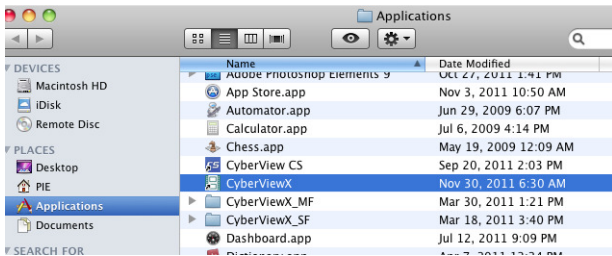
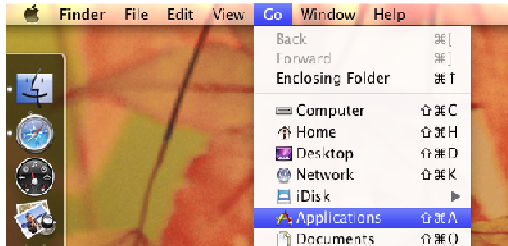
Open the Cyberview X interface for scanning

PC Start - ALL PROGRAMS - CyberviewX or from the desktop **CyberviewX** icon

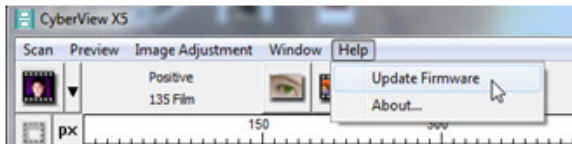




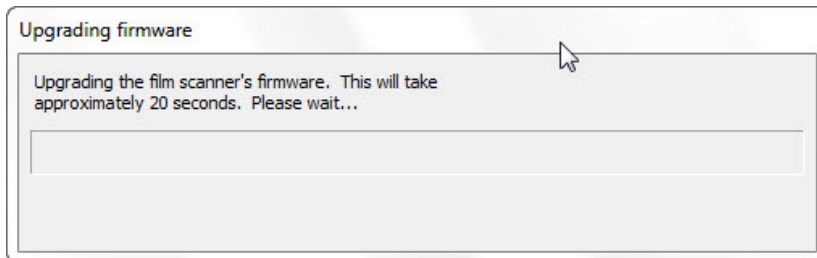
MAC Go to Apple Menu GO- APPLICATIONS– CyberviewX



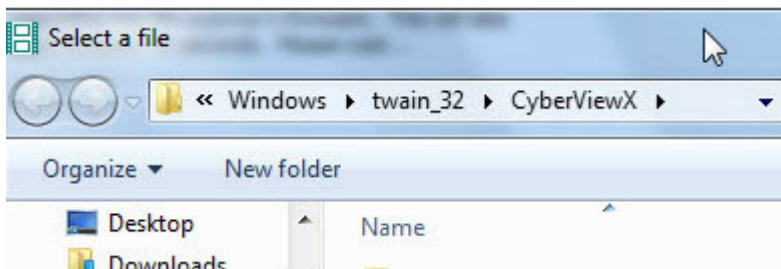
3. Once Cyberview X opens, click on Help Update Firmware



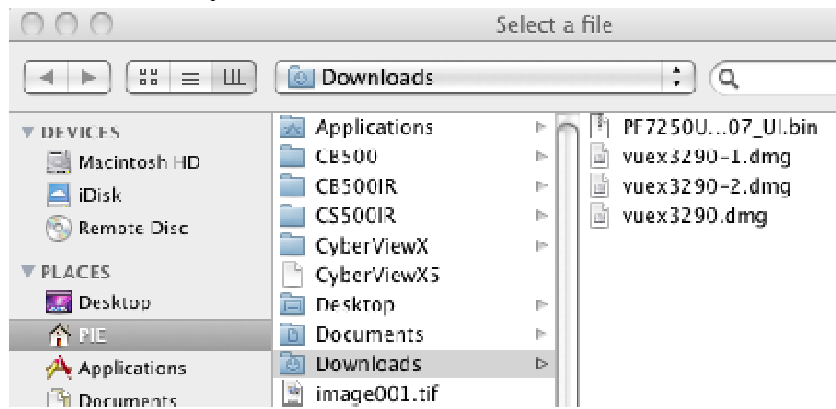
4. Next you will see



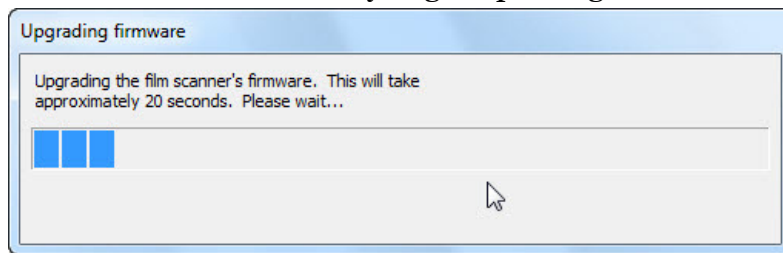
5. Then a *Select a file* window will open (PC) click on Desktop (on the left)



(MAC) Select your user account – Downloads folder to locate the file



6. Highlight the Firmware file downloaded earlier (the xxxx.bin file, this will vary by model scanner) The software will automatically begin updating once the file has been selected



7. Firmware update was successful, Click OK the software will close, now wait for the calibration cycle to complete to a solid green light and it is now ready for use.

